

PEPPER CONSTRUCTION OF OHIO / SAFETY & FIELD OPERATIONS

Communication that reaches every worker and keeps every record ready

If you run jobsites, you know the cost of an alert that doesn't reach the right people or the time spent chasing after paper records. Here is how Pepper Construction of Ohio closed those gaps, reaching 16,933 members across 177 jobsites and turning safety communication into something they can measure and prove.

16,933 MEMBERS ALL TIME	177 JOBSITES TO DATE	1,716 JOBSITE ALERTS SENT
----------------------------	-------------------------	------------------------------

“When you can communicate across the entire jobsite, not just foremen and site supervisors but **the entire team, that's huge, especially when it comes to emergency communications.**”

JOHN SHEA · SAFETY, PEPPER CONSTRUCTION OF OHIO

CONTRIBUTOR

John Shea

Safety, Pepper Construction of Ohio

ADDITIONAL VOICES

Ty Parshal, VP of Operations

Zachary Van Lieu, Site Safety Manager

Clear, consistent communication is the backbone of a safe project, and the first thing to break down on a busy site. Paper logs walk off. Digital logs get buried in a day's worth of email. Important messages can get delayed before they reach the crews who need them most.

Pepper Construction of Ohio adopted MindForge to close those gaps. What began as a way to push messages to the field grew into a tool for safety communication, compliance, and workforce engagement, solving problems every contractor will recognize. Here is what changed.

The problem every jobsite knows

Before MindForge, confirming who had been oriented on a jobsite could be a scramble. “Each individual superintendent kept their digital log or a paper log,” Shea explains. Paper gets lost; digital logs get buried in a day's worth of email. Confirming who completed orientation, today, six weeks ago, or anywhere across the life of a project, meant chasing people and paper.

“That turnaround time to get that information was incredibly painful,” he says. The same challenge applied to toolbox talks. Paper sign ins could document attendance, but they provided limited visibility into whether information was actually viewed.

Reach every worker, the moment it counts

When severe weather rolls in or crane operations are underway, a message has to reach everyone at once. MindForge gives Pepper one line to the entire jobsite, not just foremen and site supervisors, but every tradesperson with a phone. Dropping temperatures that suspend outdoor operations, area security risks, wind gusts that threaten overhead and crane work: the safety team pushes area-specific alerts and gives crews a heads-up before it becomes a hazard.

The same channel carries the everyday messages that keep morale up, a note that lunch is in the jobsite trailer, or a simple thank-you for the day's work. “Superintendents love the ability to push out that job-specific information,” Shea says.

"It's great for emergency announcements because it sends a different alert tone when something is actually happening, so people pay attention instead of treating it like just another text."

ZACHARY VAN LIEU, SITE SAFETY MANAGER, DATA CENTER PROJECT

Onboard a full crew without the paperwork

New trades start every week. Instead of printing packets and chasing signatures, a superintendent posts a single QR code for the jobsite and tells the safety team which trades are starting and when. Workers scan the code, select their team, join the jobsite, and complete the safety orientation from their phone. Superintendents have responded well to the change, and it has cut the paper the process used to require.

“MindForge has really projected us into a way where that data is available **within seconds, right at our fingertips.**”

JOHN SHEA · SAFETY, PEPPER CONSTRUCTION OF OHIO

When OSHA Calls

When an OSHA inspection followed an injury on a Pepper site, months after the project had wrapped, “MindForge helps us pull those records immediately, get them to the OSHA inspector, and really help make their job easier as well,” Shea says.

Under the old paper process, those records could have been anywhere, filed in a basement, gone with the superintendent. Instead, Pepper was able to quickly retrieve the records needed for the OSHA inspection, demonstrating the value of having orientation and training documentation available long after a project is complete.

A direct line to the whole team

On a large data center project, the team leans on MindForge's messaging to reach every tradesperson directly. From severe weather and crane picks to power changes that affect where crews can safely work, important information goes directly to the field so crews can respond before conditions create a problem.

And it runs both ways. Anyone on site can tap a contact and reach the right person on the project team, for a quality, production, or install issue, instead of wandering the job to track someone down.

“It lets us quickly communicate with people about issues, concerns, and logistical problems as soon as they come up.”

TY PARSHAL, VP OF OPERATIONS

THE RESULT

More than a messaging app

- + Instant, reliable delivery of critical alerts to every worker on site
- + Orientation and training records retrievable in seconds for audits
- + Visibility into message views and training completion
- + A two-way line that connects the field to the project team instantly

ABOUT MINDFORGE

MindForge is a communication hub built for construction. It brings workforce communication, orientations, training and jobsite information into one place, helping project teams keep workers informed, prepared and connected.

ABOUT PEPPER CONSTRUCTION OF OHIO

Pepper Construction is a national general contracting and construction management firm known for a deep commitment to safety and field-team support. Its Ohio group partners closely with trade contractors to deliver safe, well-run projects across the region.